This transcript was exported on May 20, 2021 - view latest version here.

## Joe:

It was kind of a touchy situation. On an emotional basis, it was kind of difficult. But they set my mind at ease very quickly and told me that everything would be fine, and they'd be able to work everything out for us.

## Joe:

My name is Joe. I live in West Hempstead on Long Island, New York. My partner had suffered a medical injury, and we were looking to secure his estate to protect him and also myself. I had heard about Makofsky Law Firm through the grapevine and from some friends, and that's why I contacted them. I started off with Ellen for the first interview, and then of course Lisa took over and ran from there. It was great. She was very attentive, always responsive to my emails and telephone calls. I was very pleased with her.

## Joe:

As we went through the process, Lisa explained to me how everything worked and explained the laws to me to make sure I understood everything that was going on. My partner eventually passed away in 2015. But all during the time that he was in an upstate hospital recuperating, they even send someone up there to take his statement, prepare legal documents and get the signatures and so forth.

## Joe:

The fact that they seem to care about us on a personal level as well, and took into account everything that we were going through, I couldn't say enough. They handled everything with great care and respect, and I really appreciated that. Anyone that has any concerns about elder care, wills, estates, without a doubt, I would recommend them wholeheartedly. I continue to work with them, and my overall experience has just been one of complete satisfaction. Everything that they did for us was wonderful.