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Lisa Valente:

People are hesitant to face the reality that a loved one may be declining. And often we get calls when they're in a moment of crisis.

Ellen Makofsky:

Those people who are looking for an elder law attorney want to make sure that they have a plan in place for distributing their assets after their death. They want to make sure they have a plan for disability.

Paul Amundson:

My wife was diagnosed with Alzheimer's. I made a promise that I would care for her at home. I knew I had to see an attorney to get my wife on Medicaid, and it was the best thing I ever did.

Ellen Makofsky:

Needing longterm care is really a middle class dilemma. I hope those people who consult with me get the benefits that they deserve.

Lisa Valente:

Families are coming to you in a time when they're grieving. We help calm those emotions. We do a lot of hand holding and really take care of all the people work so that it's just one less thing for them to worry about.

Janine:

We took it a step at a time and went through the process and held my hand at times. And it really gave a great sense of comfort.

Ellen Makofsky:

Often I provide flat fees for clients. They don't like feeling like they're talking on the phone with the clock ticking and the cash register ringing, but I can always assure them my services are going to cost less than one month in a nursing home.